

# DIGITAL ATA CARNETS

with the largest Chamber of Commerce in the UK

**THE BACK OFFICE WILL TAKE CONTROL OF CREATING DECLARATIONS AND SHARING QR CODES WITH THE DRIVER. DRIVER MUST ENSURE THAT THE CORRECT CODE IS PRESENTED TO CUSTOMS!**

The received QR Code / declaration can be stored as follows:



- Note 1 The person receiving QR codes can only view them (any amendments must be made by the back office)
- Note 2 The person presenting the goods + Carnet QR Code to Customs must hold a Letter of Authorisation
- Note 3 If the declaration is lodged using QR printout, Google / Apple wallet or predeclaration, driver will need to contact the back office to check that transaction was endorsed (transactions are only visible in the App)
- Note 4 Goods must be re-exported within time limits imposed by host Customs against Import or Transit (time limits will only be visible to the driver when using the Carnet App. The back office will need to monitor time limits if the driver is using QR printouts or wallets).

## Where to get the ATA Carnet processed:

Dover and Eurotunnel (both out and back):



- Use [SEVINGTON IBF](#), Junction 10a of the M20, TN25 6GE
- HAULIERS require GMR, ENS and ELO in both directions (exiting and returning to UK) PRIVATE CARS AND VANS driven by the owner do not need a GMR (ENS and a full declaration are required only if shipping goods subject to export licence)

Holyhead (both out and back):

- Use [Holyhead IBF](#) at Park Cybi, A55 Junction , LL65 2YQ
- HAULIERS require GMR and PBN in both directions (exiting and returning to UK)
- PRIVATE CARS AND VANS driven by the owner must email [CustomsPBN@revenue.ie](mailto:CustomsPBN@revenue.ie) with the scan of the Carnet Front Cover and General list and details of sailing (date, time, ferry, port of exit and entry). Hauliers need to apply for PBN [online](#).

Dover Western Docks:

- To be used only for customers registered with [Motis](#)



All other ro-ro / seaports:

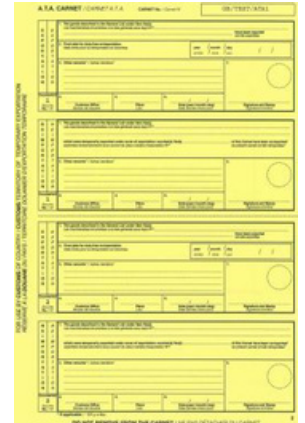
- Go to Goods to Declare point at the port. Present goods and the Carnet Declaration to the Border Force.
- Hauliers require GMR for [GVMS Ports](#).
- Inventory Release request (e.g. RRE in Destin8) may be required to release the goods moved under transport contract (Hauliers / Cargo) at the Inventory Linked Ports. If the inventory facilitated release (RRE) is not available at the port, use C21i / C21e instead.

NOTE: DIGITAL AND / OR PAPER CARNET WILL BE ISSUED DEPENDING ON THE ITINERARY

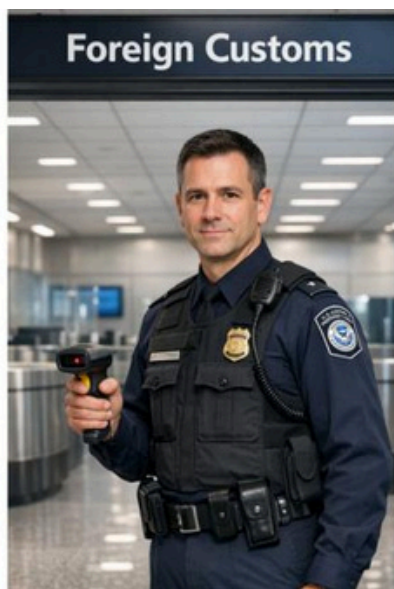
DEPARTING FROM THE UK - PRESENT VALIDATION (ON 1ST USE ONLY) AND EXPORTATION



If the itinerary also involves a **paper country**, ensure that paper Carnet Front Cover and Export Counterfoil are also processed by UK Customs



ARRIVING (IMPORTATION) AND DEPARTING (RE-EXPORT) FROM THE DESTINATION COUNTRY



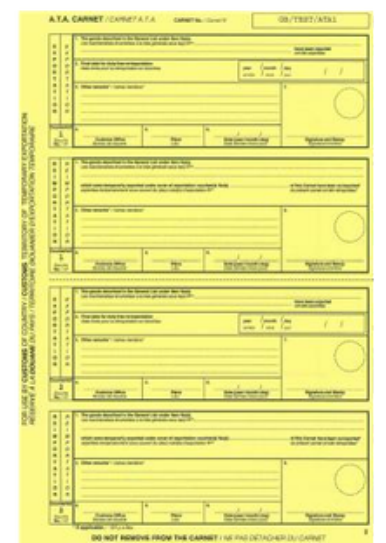
If the Country of temporary admission is a **paper country**, present paper Carnet IMPORTATION on entry and RE-EXPORTATION on exit



RETURNING TO THE UK - PRESENT REIMPORTATION



If a **paper Carnet** was used at any point in the itinerary then ensure that UK Customs also Process the paper Carnet Re-importation on return to the UK



TRANSITING THROUGH CARNET COUNTRIES EN ROUTE TO THE DESTINATION

Transit = passing through a Carnet country en-route to the destination, without carrying out a commercial activity. For example, driving from UK to Switzerland involves passing through France (EU). French Customs will, therefore, require a Transit QR Code both out and back.

Transit 1

France (European Union)

Via location/city/event/use (optional)  
CALAIS to ST. LOUIS



EU counts as one country, hence 1 Transit will cover multiple member States

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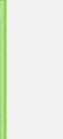












## HOW TO USE THE ATA CARNET

The ATA Carnet is a temporary admission document which suspends Customs duty, provided that the document is used correctly. The Carnet Holder must ensure the following to avoid foreign Customs charges:

- Re-export the goods within time limits imposed by the host Customs against Import or Transit (request extension of the time limit if required (Customs) or consider a Replacement Carnet (Contact GM Chamber))
- Repatriate the goods within the validity of the Carnet
- If the goods are not re-exported, duty must be paid to host Customs and Carnet endorsed accordingly
- The Carnet must be returned to GM Chamber once you have finished using it

## STEPS TO BE TAKEN BEFORE USING THIS CARNET:

- Check that the carnet contains correct information (itinerary, number of visits, list of items, authorised representatives), Report any inaccuracies to GM Chamber
- 
- Director to sign the Front Cover of the Carnet (both paper and digital versions, where applicable)
- 
- If the person travelling with the goods is not named on the Carnet, the named Letter of Authorisation (POA) must be prepared on the company letterhead and signed by the Director
- 
- Prepare paper and / or digital declarations. If the goods are handled by the Haulier, declarations can also be prepared by them - use below guides for help.
- 
- The type of Carnet to be used (paper or digital) will depend on the destination:

	UK CUSTOMS			FOREIGN CUSTOMS		
	Validation (on 1 <sup>st</sup> use only)	Exportation	Re-Importation	Importation	Re-exportation	Transit (Open + Close)
All countries in the itinerary are digital (only Carnets issued after 1 June 2026 will be accepted)						
All countries in the itinerary are paper						
Mixed itinerary - digital and paper countries	 AND 	 AND 	 AND 	 Use in the DIGITAL country  Use in the PAPER country	 Use in the DIGITAL country  Use in the PAPER country	 Use in the DIGITAL country  Use in the PAPER country

Give Carnet, POA and instructions to the person travelling with the goods /agent:

Important Notes for Carnet Users - [paper Carnets](#)

Important Notes for Carnet Users - [digital Carnets](#)

Important Notes for [Drivers and Hauliers](#)

Detailed Guide - [Practical Guide to Digital Carnets](#)



# WHERE TO GET YOUR ATA CARNET PROCESSED:



## On Departure:

- Present the goods and the Carnet Declaration at Commercial Exports counter before checking the goods in (use the red duty phone if no Officer is present)

## On Arrival:

- Present the goods and the Carnet Declaration at the Red channel



## Dover and Eurotunnel (both out and back):

- Use [SEVINGTON IBF](#), Junction 10a of the M20, TN25 6GE
- Hauliers require GMR, ENS and ELO in both directions (exiting and returning to UK)
- Private Cars and Vans driven by the owner do not need a GMR (ENS and a full declaration are only required if shipping goods subject to export licence)

## Holyhead (both out and back):

- Use [Holyhead IBF](#) at Park Cybi, A55 Junction , LL65 2YQ
- Hauliers require GMR and PBN in both directions (exiting and returning to UK)
- Private Cars and Vans driven by the owner must email [CustomsPBN@revenue.ie](mailto:CustomsPBN@revenue.ie) with the scan of the Carnet Front Cover and General list and details of sailing (date, time, ferry, port of exit and entry). Hauliers must apply for PBN [online](#)

## Dover Western Docks:

- To be used only for customers registered with [Motis](#)



## All other ro-ro / seaports:

- Go to Goods to Declare point at the port. Present goods and the Carnet Declaration to the Border Force
- Hauliers require GMR for [GVMS Ports](#)
- Inventory Release request (e.g. RRE in Destin8) may be required to release the goods moved under transport contract (Hauliers / Cargo) at the Inventory Linked Ports. If the
- inventory facilitated release (RRE) is not available at the port, use C21 instead



## Eurostar (St Pancras International):

- Carnet Holders leaving UK by Eurostar should pre-notify Border Force by calling 0207 841 6410
- 6am departure - there are no Border Force Officers on duty for this departure. Holders
- should take their Carnet to St Pancras the day before their departure.

## Permits and Declarations

ATA Carnet is not a substitute for usual Customs documentation such as permits or certificates (i.e. Export License, Cites etc.). Any such documents will need to be obtained before your goods are temporarily exported on a Carnet. Goods travelling as sea / air freight must have relevant Customs entries both in the UK and abroad.

## How to obtain extra Travel Sets (Vouchers) for the Carnet

Additional Travel sets can be added to your Carnet through the issuing system (apply for Extra Vouchers). For paper Carnets, this will involve physical printing of additional vouchers and inserting into existing Carnet. For digital Carnet, extra sets will be added to the digital Carnet automatically once the Chamber has issued them.

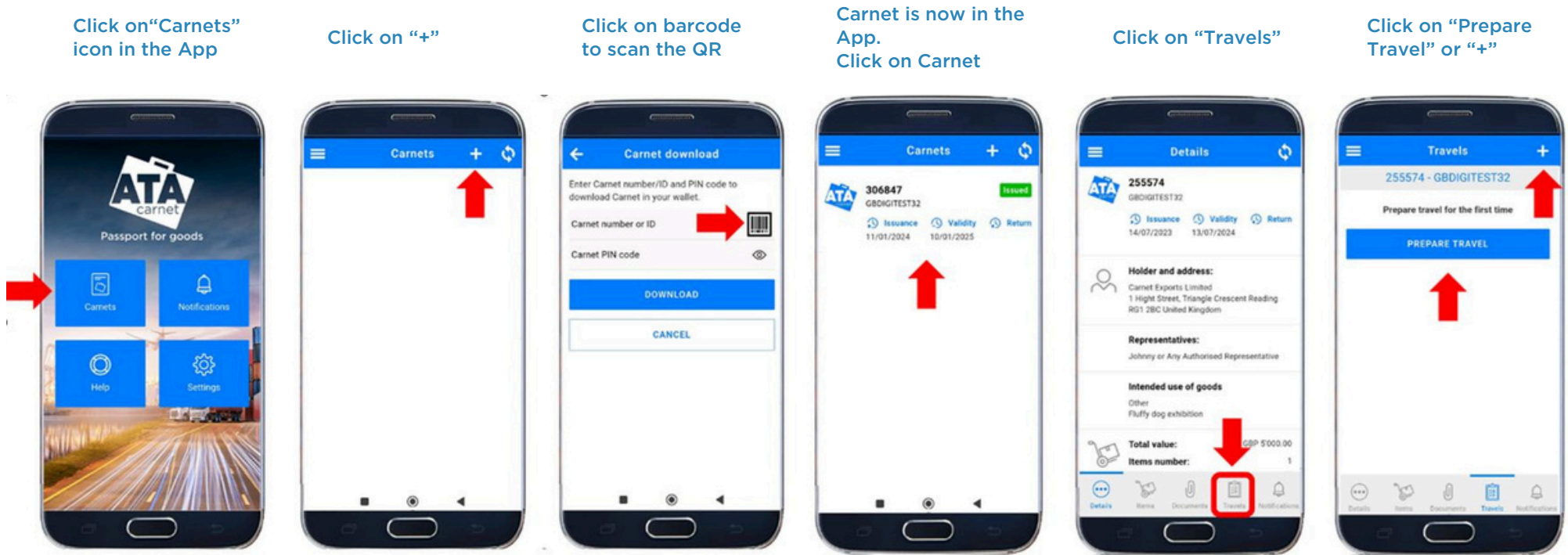
**Technical Help for Carnet apps (ACA and ACD) can be accessed via their built in Help sections!**

# DIGITAL ATA CARNETS

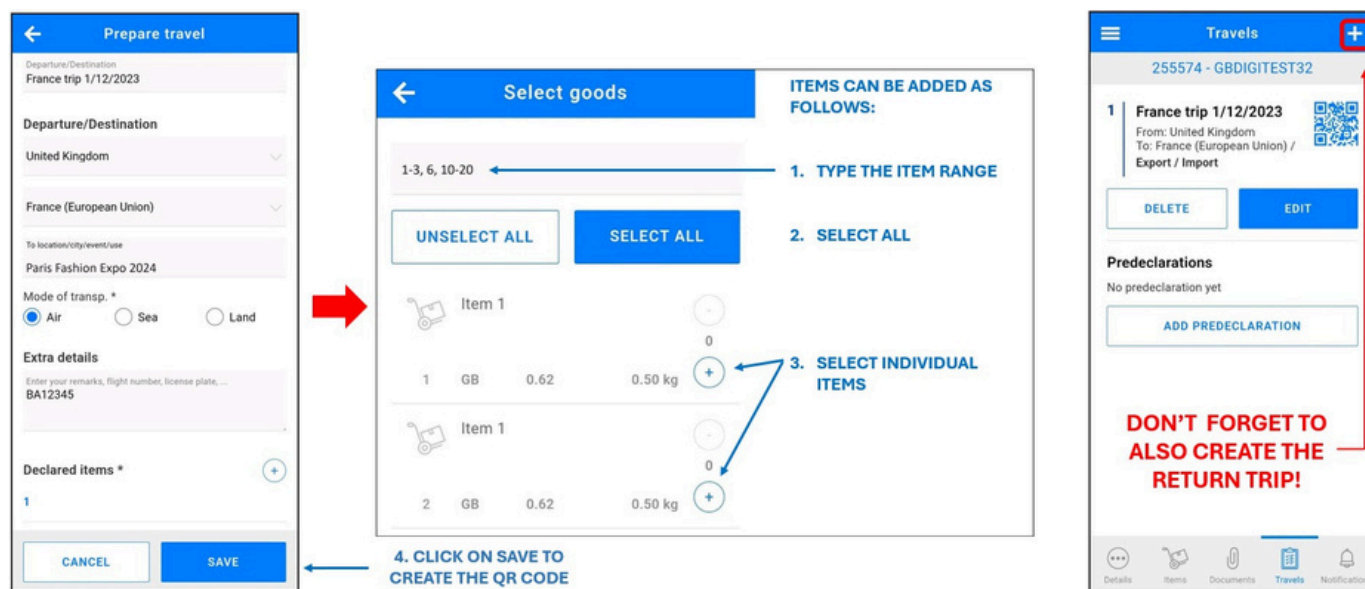
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## HOW TO USE THIS DIGITAL CARNET

1. Download Carnet App to your mobile device and register a profile (or use DESKTOP version) :
  - Search for “ATA Carnet App” in the Google Play Store or Apple App Store
2. Download the ATA Carnet to your App and create a Travel:
  - You will require the digital Carnet PIN and QR code from the issuing system for this step:



Complete all the required fields in order to prepare the Customs declaration:



The Declaration has been created once the app creates a QR Code.

Split Consignments require a separate travel to be created partial shipment (use item range & destination as reference)

Make sure that you also create a travel for the return trip!

Share the whole Carnet or individual QR Codes with the person travelling with the goods

### Sharing the Carnet

- Gives user **full** control of the Carnet
- User can create, edit and share Travels
- Suitable for Freight Forwarders handling the shipment

Carnet PIN / ID from the issuing system

### Sharing the Travel (QR Code)

- Recipient can only **view and present** the received Declaration
- Suitable for drivers or persons carrying the goods

Individual QR Code from the APP

Sharing the whole Carnet is usually done when the goods are shipped by the haulier. In this case the haulier will create travels and share QR codes with the driver as and when required.

# QR CODES TO BE PRESENTED TO UK and FOREIGN CUSTOMS

## Departing from UK

- Present Validation **on first use only**) and Exportation QRs
- Customs will scan the QR code and process the transaction
- App History tab will show details of the transaction



## Arriving at the destination

- Present Importation QR Code
- Customs will scan the QR code and process the transaction
- App History tab will show details of the transaction



**Note if the app shows paper Voucher instead of the QR code, then you must use a paper Carnet for that destination!**

## Departing the country of Temporary Admission

- Present Re-export QR Code
- Customs will scan the QR code and process the transaction
- App History tab will show details of the transaction



## Returning to the UK

- Present Re-import QR Code
- Customs will scan the QR code and process the transaction
- App History tab will show details of the transaction



## Transits

Transit passing through a Carnet country en-route to the destination country, without stopping to do a commercial activity.

For example, driving from UK to Switzerland involves passing through France (EU). French Customs will, therefore, require a Transit QR Code both out and back.

Transit 1

France (European Union)

Via location/city/event/use (optional)  
CALAIS to ST. LOUIS

If travelling through multiple EU Countries before entering Switzerland, one Transit will be sufficient (as long as your movement remains within the EU).

**Transit open**

Carnet ID: 686797  
Carnet number: GBTESTUKNATAC01

BSAHE6427TYWBKACQ

To undo a transaction, give the cancellation code to the customs officer

**Transit close**

Carnet ID: 686797  
Carnet number: GBTESTUKNATAC01

B2AMC763CMR9NMHSB

To undo a transaction, give the cancellation code to the customs officer

**YOUR ATA CARNET MUST BE RETURNED TO GM CHAMBER BEFORE IT EXPIRES**

Log into ECERT and click on "Return Carnet" in the Carnet Archive